

CARBON8

LIGHTING



Warranty and care



01256 300031
carbon8lighting.co.uk

@carbon8lighting     

Unit 61 | Tempus Business Centre
Kingsclere Road | Basingstoke
RG21 6XG

Carbon8Lighting's warranty options is just one of the many unique benefits that Carbon8Lighting customers enjoy. We are the leading LED Lighting manufacturer with our bespoke warranties tailored to suit the needs of individual customer requirement.

5 YEAR STANDARD WARRANTY

Our **standard 5-year warranty**. Should a fitting fail during the 5-year warranty period, it should be returned to Carbon8Lighting where it will be repaired or replaced, and returned back to you at Carbon8Lighting's cost.

5

YEAR PREMIER CARE WARRANTY

Carbon8Lighting's unique **5-Year Premier Care Warranty** was created to offer ultimate assurance and confidence in your new lighting product. Occasionally, a Carbon8Lighting fitting may become faulty, and should this happen, Carbon8Lighting aims to ensure that the replacement of this fitting is a swift and painless process. One call or email will initiate an immediate process to get your fitting replaced. No form-filling, protracted questioning, or cross-examinations.

Carbon8Lighting will send a replacement fitting out ahead of the fittings being exchanged, minimising downtime. Once exchanged, Carbon8Lighting will arrange to collect the faulty fitting so that no shipping charges are incurred by the client. Carbon8Lighting will also arrange the exchange of the fittings or will pay the costs of the exchange*.

With the fastest possible rectification and no cost to the customer, Carbon8Lighting's 5 Year Premier Care Warranty offers unparalleled peace of mind.

7

YEAR PREMIER CARE WARRANTY

Carbon8Lighting's unique **7-Year Premier Care Warranty** was created to offer ultimate assurance and confidence in your new lighting product. Occasionally, a Carbon8Lighting fitting may become faulty, and should this happen, Carbon8Lighting aims to ensure that the replacement of this fitting is a swift and painless process. One call or email will initiate an immediate process to get your fitting replaced. No form-filling, protracted questioning, or cross-examinations.

Carbon8Lighting will send a replacement fitting out ahead of the fittings being exchanged, minimising downtime. Once exchanged, Carbon8Lighting will arrange to collect the faulty fitting so that no shipping charges are incurred by the client. Carbon8Lighting will also arrange the exchange of the fittings or will pay the costs of the exchange*.

With the fastest possible rectification and no cost to the customer, Carbon8Lighting's 7 Year Premier Care Warranty offers unparalleled peace of mind.

* Maximum cost per fitting £500+VAT

10 YEAR PREMIER CARE WARRANTY

Carbon8Lighting's unique **10-Year Premier Care Warranty** was created to offer ultimate assurance and confidence in your new lighting product. Occasionally, a Carbon8Lighting fitting may become faulty, and should this happen, Carbon8Lighting aims to ensure that the replacement of this fitting is a swift and painless process. One call or email will initiate an immediate process to get your fitting replaced. No form-filling, protracted questioning, or cross-examinations.

Carbon8Lighting will send a replacement fitting out ahead of the fittings being exchanged, minimising downtime. Once exchanged, Carbon8Lighting will arrange to collect the faulty fitting so that no shipping charges are incurred by the client Carbon8Lighting will also arrange the exchange of the fittings or will pay the costs of the exchange*.

With the fastest possible rectification and no cost to the customer, Carbon8Lighting's 10 Year Premier Care Warranty offers unparalleled peace of mind.

* Maximum cost per fitting £500+VAT